

MAY 11 2018

Approved

REQUEST FOR AGENDA PLACEMENT FORM

Submission Deadline - Tuesday, 12:00 PM before Court Dates

SUBMITTED BY: Dan Milam

TODAY'S DATE: 05/03/2018

DEPARTMENT:

Information Technology

SIGNATURE OF DEPARTMENT HEAD:

Dan Milam

REQUESTED AGENDA DATE:

05/11/2018

SPECIFIC AGENDA WORDING:

Consideration of Justin Smith to attend the SunGard Conference in Orlando, FL.

PERSON(S) TO PRESENT ITEM:

Dan Milam

SUPPORT MATERIAL: (Must enclose supporting documentation)

TIME: 10

ACTION ITEM: XX

WORKSHOP:

(Anticipated number of minutes needed to discuss item) **CONSENT:** _____

EXECUTIVE:

STAFF NOTICE:

COUNTY ATTORNEY:

IT DEPARTMENT: _____

AUDITOR: _____

PURCHASING DEPARTMENT:

PERSONNEL:

PUBLIC WORKS: _____

BUDGET COORDINATOR: _____

OTHER:

*****This Section to be completed by County Judge's Office*****

ASSIGNED AGENDA DATE: _____

REQUEST RECEIVED BY COUNTY JUDGE'S OFFICE _____

COURT MEMBER APPROVAL _____ Date _____

SPARK

SUPERION CUSTOMER SUMMIT

TO: Johnson County Commissioners Court

FROM: Dan Milam, IT Director

RE: SPARK Superior Customer Summit 2018

I'm writing to request approval to attend the inaugural SPARK Superior Customer Summit, June 4 – 8, in Orlando, Florida. This event presents the best opportunity for me to gain new skills and apply best practices to make sure we get the most from our Superior software investment.

SPARK offers four full days of training opportunities, including intensive learning labs, expert-led breakout sessions, and user presentations of best practices. I will be able to engage one-on-one with Superior software developers and subject matter experts to ask technical questions and discuss our specific needs. The summit also includes a vendor expo and Superior product innovation station that will feature the latest technologies available to public sector agencies.

It is especially important for me to attend this year's summit to learn about the transformational changes taking place in public sector technology. With greater demands placed on us by our citizens to improve service, increase transparency, and provide convenient access, I need to know how we can maximize our limited resources to deliver the best experience for our community. Therefore, I will be focusing on finding solutions to benefit Johnson County.

As the inaugural conference, SPARK builds upon the success of 30+ years of the International SUGA event's mission to advance the effective use of Superior software. Based on this long history, Superior is improving the collaborative process to ensure the company continues to meet our agency's very specific needs.

I'm very mindful of keeping costs as low as possible, so I will seek discounted travel and transportation rates and keep meal costs to a minimum. Below is an approximate cost breakdown for the full summit:

Registration (by May 4):	\$500
Airfare:	\$489
Transportation (hotel airport shuttle):	Free
Hotel (4 nights at \$184):	\$652
Meals (4 days at \$25):	\$0
Total:	\$1,641

I will provide a post-conference summary of takeaways, tips, and best practices, including an overview of recommended actions we should consider to be sure we are fully leveraging our use of Superior software. I'd also be happy to share relevant information with key personnel throughout our agency.

Thank you for your consideration. I look forward to your reply.



SPARK

Superion Customer Summit

June 4 - 8, 2018

Disney's Coronado Springs Resort, Orlando

Agenda at a Glance

MONDAY

TUESDAY

WEDNESDAY

THURSDAY

FRIDAY

Monday, June 4

1:00 PM – 5:00 PM Pre-conference Events TBA

4:00 PM – 8:00 PM Conference Registration

5:00 PM – 5:30 PM User-led Presenter Meeting

6:00 PM – 6:45 PM Conference Orientation

SPARK SUPERION CUSTOMER SUMMIT

[SPARK Home](#)
[Agenda](#)
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7:45 AM – 8:45 AM	Breakfast (provided)
7:45 AM – 4:45 PM	Conference Registration
8:45 AM – 10:00 AM	Opening General Session
10:00 AM – 10:30 AM	Refreshment Break
10:00 AM – 4:45 PM	Superion Exhibit
10:30 AM – 11:30 AM	Breakout Sessions
11:45 AM – 12:45 PM	Luncheon (provided)
1:00 PM – 2:00 PM	Breakout Sessions
2:00 PM – 2:30 PM	Refreshment Break
2:30 PM – 3:30 PM	Breakout Sessions
3:45 PM – 4:45 PM	Breakout Sessions
Evening	Networking Event – To Be Announced



7:45 AM – 8:45 AM	Breakfast (provided)
7:45 AM – 4:45 PM	Conference Registration
8:45 AM – 10:00 AM	Keynote Speaker To Be Announced
10:00 AM – 10:30 AM	Refreshment Break
10:00 AM – 4:45 PM	Superior Exhibit
10:00 AM – 4:45 PM	Solution Partner Exhibits
10:30 AM – 11:30 AM	Breakout Sessions
11:45 AM – 12:45 PM	Luncheon (provided)
1:00 PM – 2:00 PM	Breakout Sessions
2:00 PM – 2:30 PM	Refreshment Break
2:30 PM – 3:30 PM	Breakout Sessions
3:45 PM – 4:45 PM	Breakout Sessions
Evening	Event – To Be Announced



- 8:00 AM – 9:00 AM Breakfast (provided)
- 8:00 AM – 4:45 PM Conference Registration
- 8:00 AM – 4:45 PM Superior Exhibit
- 8:00 AM – 4:45 PM Solution Partner Exhibits
- 9:00 AM – 10:00 AM Breakout Sessions
- 10:00 AM – 10:30 AM Refreshment Break
- 10:30 AM – 11:30 AM Breakout Sessions
- 11:45 AM – 12:45 PM Luncheon (provided) & SUGA 30th Anniversary Celebration
- 1:00 PM – 2:00 PM Breakout Sessions
- 2:15 PM – 3:15 PM Breakout Sessions
- 3:15 PM – 3:45 PM Refreshment Break
- 3:45 PM – 4:45 PM Breakout Sessions

Friday, June 8

- 8:00 AM – 9:00 AM Breakfast (provided)
- 8:00 AM – 2:00 PM Conference Registration
- 9:00 AM – 10:00 AM Breakout Sessions
- 10:00 AM – 10:30 AM Refreshment Break
- 10:30 AM – 11:30 AM Breakout Sessions
- 11:45 AM – 12:45 PM Luncheon (provided) & SPARK 2019 Preview
- 1:00 PM – 2:00 PM Breakout Sessions



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Welcome, Dan Milam. You are currently logged in as an administrator.

SPARK 2018

GENERAL OPTIONS

Name:

Justin Smith

Email:

jdsmith@johnsoncountytx.org

Title:

Patrol Sergeant

Organization:

Johnson County Sheriff's Office

Address:

1102 E Kilpatrick

Cleburne, Texas 76031

USA

Number of People Registered:

1

Confirmation Number:

KTNL32TPFZY (needed to modify your registration)



Event Title:

SPARK 2018

Location:

Disney's Coronado Springs Resort

1000 West Buena Vista Drive

Lake Buena Vista, Florida 32830

USA

Phone:

(407) 939-1000

Date:

06/04/2018

Time:

4:00 PM

CURRENT REGISTRATION DETAILS

JUSTIN SMITH

Agenda Items

Registration Item	Cost
Full Conference	\$500.00

ORDER SUMMARIES

Order

Date	Type	Amt Ordered	Amt Paid	Amt Due
05/03/2018 10:36 AM ET	offline order	\$500.00	\$0.00	\$500.00
Total:		\$500.00	\$0.00	\$500.00

PAYMENT DETAILS



Plan Travel

Travel Information

AAdvantage



Choose flights

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Your trip summary

Main Cabin

Round trip (Non-refundable)

\$ 489 per person

Total \$488.39 (all passengers)

Price and tax information

Good value with benefits

- Carry-on & personal item (access to overhead bin)
- Choose your seat (fee may apply)
- Eligible for upgrades on American flights
- Flight changes allowed (fee applies)
- General boarding

Includes taxes and carrier imposed fees.

Bag and optional fees

Depart Dallas/ Fort Worth, TX to Orlando, FL
Monday, June 4, 2018

1:01 PM → 4:38 PM 2h 37m Nonstop Main Cabin

AA 2432 ■ 32B-Airbus A321 (Sharklets) Wi-Fi

[Details](#) | [Change](#)

Return Orlando, FL to Dallas/ Fort Worth, TX
Friday, June 8, 2018

7:31 PM → 9:20 PM 2h 49m Nonstop Main Cabin

AA 422 ■ 321-Airbus A321 Wi-Fi

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Upgrade to First

Round trip (Non-refundable)

\$ 794 per person

Total \$793.39 (all passengers)

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SPARK Superion Customer Summit 2018
JUN 4, 2018 - JUN 6, 2018

MAKE A RESERVATION

[EDIT](#)

Guest Information

Disney's Coronado Springs Resort / Mon, Jun 4, 2018 - Fri, Jun 8, 2018 / Standard View 1 adult, 4 nights

PERSONAL INFORMATION

PERSONAL INFORMATION PAYMENT INFORMATION

Room: Standard View Number of adults in this room: 1 Number of children: 0

GUEST 1

Arrival Date	6/4/18	Departure Date	6/8/18
Prefix		Email	
First Name	Justin	Confirm Email	
Middle Initial		Organization	
Last Name	Smith	Country	SELECT COUNTRY
Suffix		Mailing Address	
Position/Title		Mailing Address 2	
		City	
		State, Zip	
		Phone Number	

Check In: MON, JUN 4, 2018

Check Out: FRI, JUN 8, 2018

Nights: 4

Rooms: 1

Guests: Max 4 per room

Disney's Coronado Springs Resort

Room 1: USD 652.00
STANDARD VIEW
1 adult, 4 nights

SUBTOTAL: USD 652.00

Dining

Book a table from over 80 different restaurants.



OTHER INFORMATION

Additional Requests:

Yes, I'd like to be notified about the upcoming event specials and promotions. See our Terms & Conditions

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